

# *Becoming One Community Action*

→ **2017 MISSOURI CAN ANNUAL CONFERENCE** ←

Springfield, MO • University Plaza Hotel • April 4-6, 2017  
Registration Information Packet for Community Action Agencies



Helping People & Changing Lives  
MissouriCAN.org

# • **BECOMING ONE COMMUNITY ACTION** •

## **2017 Missouri CAN Annual Conference**

TO: CAA Executive Directors and Missouri CAN Board of Directors  
FROM: Kurt Brewer, Executive Director  
RE: 2017 Missouri CAN Annual Conference

**T**HE 2017 MISSOURI CAN Annual Conference is rapidly approaching! We have incredible keynotes, workshops, and networking opportunities planned. This year's theme is "Becoming One Community Action." To strengthen our Network, we will be focusing on innovation, leadership, communication, and direct service work through a variety of workshop sessions and keynotes. The conference is a great opportunity to network with community partners and Community Action staff!

### **DATES**

April 4-6, 2017

- + Tuesday, April 4: Conference opens at 11:30 a.m.
- + Thursday, April 6: Conference closes by 12:30 p.m.

\* For a complete agenda, including registration and pre-conference session times, please see page two.



### **LOCATION**

University Plaza Hotel  
333 S. John Q Hammons Pkwy  
Springfield, MO 65806

### **LODGING**

Sleeping rooms are available at a rate of \$96.00 for a king or two queen beds per night. The deadline for hotel reservations is **March 6, 2017**. After this date, reservations will be accepted on a space-available basis only, and we cannot guarantee the conference room rate will be honored. Call 417-864-7333 or use this link to [reserve your Missouri CAN conference rate](#) rooms now.



### **REGISTRATION**

Please register online: [MissouriCAN.org/2017conference](http://MissouriCAN.org/2017conference) by **March 20, 2017**.

The conference rates are as follows:

Full Conference	\$365	Includes Awards luncheon
Pre-Conference sessions	free	Tuesday morning, no meals included
Wednesday Only	\$169	Includes Keynote luncheon
Awards Luncheon	\$50	Tuesday lunch

### **DEADLINES**

Due by February 3, 2017:

- + Nomination forms for the "Outstanding Community Service Award" and Charles Braithwait Leadership Award

Due by March 6, 2017:

- + Hotel room reservations

Due by March 20, 2017:

- + Registration information submitted to Missouri CAN

*Registrations made on/after 3/20/17 are still available, but cancellations/refunds will be charged a \$50 administrative fee. No refunds will be available if registration is cancelled after 3/27/17. All cancellations must be submitted via email to [registrar@communityaction.org](mailto:registrar@communityaction.org). Substitutions are encouraged.*




**THANK YOU FOR YOUR SUPPORT!**


# • AGENDA •

## 2017 Missouri CAN Annual Conference

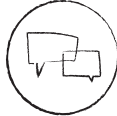
### *Tuesday, April 4, 2017*

- 7:30 a.m. - 12:00 p.m. Registration
- 8:30 a.m. Pre-Conference Sessions
- 11:30 a.m. Conference Opening
- 12:00 p.m. Awards Lunch 
- 2:30 p.m. Visit with Exhibitors
- 3:00 p.m. Concurrent Workshops
- 4:30 p.m. Visit with Exhibitors
- 6:00 p.m. Dinner, Auction, and Entertainment

### *Wednesday, April 5, 2017*

- 8:30 a.m. General Session
- 10:00 a.m. Visit with Exhibitors
- 10:30 a.m. Concurrent Workshops
- 12:00 p.m. Luncheon
- 1:00 p.m. Keynote 
- 2:00 p.m. Roundtable & Panel Discussions
- 3:00 p.m. Concurrent Workshops
- 4:30 p.m. Networking & Social Hour with Exhibitors

### *Thursday, April 6, 2017*

- 8:30 a.m. Membership Meeting  
+ State of the State  
+ Legislative Update
- 10:30 a.m. Closing Keynote   
Closing of the Conference

# Workshops At-A-Glance

## Tuesday Pre-Conference Session • 8:30 a.m. - 11:30 a.m.

<b>Head Start Facility Tour</b>  <i>Ozarks Area Community Action Corporation</i>  Meet by registration table	<b>*Leading &amp; Managing with Success</b>  <i>Alia Stowers, Management Development Institute</i>  Room: Arkansas	<b>Board Training: What Guides Good Governance?</b>  <i>Jessica Macy, New Chapter Coaching</i>  Room: Colorado B	<b>MIS Version 6: Overview &amp; Showcase</b>  <i>Deborah Verla, Adsystem</i>  Room: Kansas AB	<b>*CCDF Health and Safety Training</b>  <i>Children's Division, Missouri DSS</i>  Room: Kansas C
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## Tuesday Workshop Session • 3:00 p.m. - 4:30 p.m.

<b>Coaching Your Team from Good to Great</b>  <i>Carolyn Sullivan, New Chapter Coaching</i>  Room: Arkansas	<b>*Suitability Determination</b>  <i>Jodie Sue Kelly, Cygnet Associates</i>  Room: Kansas C	<b>Playing by the Rules: Lobbying &amp; Political Activity</b>  <i>Veronica Zhang, CAPLAW</i>  Room: Texas	<b>MIS Version 6: Implementation</b>  <i>Deborah Verla, Adsystem</i>  Room: Kansas AB	<b>ROMA Next Generation</b>  <i>Katy Kujawski, NASCSP</i>  Room: Colorado B
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## Wednesday General Session I • 8:30 a.m. - 10:00 a.m.

**\*Emotional Intelligence: Working Out a Smarter Heart!**  
*Dale McCoy, Center for Management and Professional Development*  
 Room: Oklahoma-Illinois

## Wednesday Workshop Session II • 10:30 a.m. - 12:00 p.m.

<b>*Getting Better at Getting Better: Applying the Principles of Effective Performance Management</b> <i>Dale McCoy, Center for Management and Professional Development</i>  Room: Texas	<b>*Family Engagement: The Key to Children's Success</b>  <i>Rhodanne Schiller, Michael Schiller Consulting</i>  Room: Arkansas	<b>*Verbal De-escalation &amp; Active Shooter Response</b>  <i>Matthew Baugher, Critical Contingencies, LLC</i>  Room: Kansas C	<b>Complying with the HR and Financial Directives of the CSBG Org Standards</b>  <i>Veronica Zhang, CAPLAW</i>  Room: Colorado B	<b>Connecting the Community Needs Assessment to Promising Anti-Poverty Approaches</b>  <i>Jarle Crocker, Community Action Partnership</i>  Room: Kansas AB
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## Wednesday Panel Discussion • 2:00 p.m. - 2:45 p.m.

<b>Compressed Work Week</b>  Room: Kansas AB	<b>Education Connections: From Early Childhood to Post-Secondary</b>  Room: Arkansas	<b>Forming Strong Partnerships</b>  Room: Kansas C	<b>Local Chapter Development</b>  Room: Colorado B
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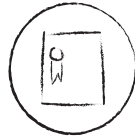
## Wednesday Workshop Session III • 3:00 p.m. - 4:30 p.m.

<b>Solo HR - The One Person HR Department</b>  <i>Kristina Dietrick, Creative Business Solutions</i>  Room: Colorado B	<b>*Cultural Diversity - Multicultural Principles</b>  <i>Beth Dye, Missouri Ozarks Community Action</i>  Room: Arkansas	<b>Visual Storytelling</b>  <i>Brandon Goodwin, Blend Studio</i>  Room: Kansas AB	<b>Technology and Promises of a Paperless Enterprise</b>  <i>Thomas Vanden Berk, Uhlich Children's Advantage Network</i>  Room: Texas	<b>*Handling Crucial Conversations</b>  <i>Loretta Summers, Center for Management and Professional Development</i>  Room: Kansas C
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**\*Denotes approval through Missouri Workshop Calendar (Head Start)**

# • *SCHOLARSHIPS* •

## *2017 Missouri CAN Annual Conference*



Available to all Missouri Community Action Agencies

Scholarships are available to each Community Action Agency to help send additional participants to 2017 Missouri CAN Annual Conference, April 4-6, 2017 in Springfield, MO.

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### *DETAILS*

- + AFTER the conference, each agency will be reimbursed \$300 for the third and sixth participants from their agency, provided those participants were registered for the full conference, **paid by March 20**, and attended.
- + This means that each of the 19 agencies has an opportunity to send additional people to the conference.
- + Agency board members who attend the entire conference will meet these criteria.
- + Unused scholarships will be awarded through a random drawing to agencies who have submitted their payments by March 20, 2017.
- + Anyone who is registered and paid but does not attend the conference will not qualify.

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### *REIMBURSEMENT*

Each Community Action Agency must submit an invoice to the Missouri CAN Office after the conference requesting reimbursement.

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### *CONTACT*

Please contact the Missouri CAN Fiscal Director, Becky Britton, with any questions at [bbritton@communityaction.org](mailto:bbritton@communityaction.org) or call the Missouri CAN office at (573) 634-2969 extension 23.

*To support speakers and scholarships for this conference, federal funds provide approximately 2.9% of \$685,000 received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division, as well as 14% of \$89,400 received from the Office of Community Services through the 7th Regional Performance Innovative Consortia.*

# • ENTERTAINMENT + AUCTION •

## 2017 Missouri CAN Annual Conference



### ENTERTAINMENT

The entertainment this year will be the “**Missouri CAN Olympics!**” We will do a series (5-7) “minute to win it” event in which each agency has the opportunity to compete. *No need for costumes or a skit* - it is a game of skills this year! We ask agencies to dress up in their country's colors.

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### AUCTION BASKETS

Auction baskets will follow the same theme of “Missouri CAN Olympics!” The fun will be outrageous as we bid against each other to support the National Community Action Foundation. The auction will take place Tuesday evening at 7:00 p.m. The theme is meant to be suggestive, rather than literal. For example, a group with the country Antarctica might do a winter-themed basket.



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### SCORING



The biggest difference this year is that the auction is only half of the score of who wins the Community Action Cup and the opportunity to choose the theme for next year. The standings of the Missouri CAN Olympics will determine the other half of the score. So bring your wallets AND your game face!

### COUNTRY • AGENCY

- Brazil – CAATLC
- Ireland – CAPNCM
- South Africa – CAPNEMO
- United States – CAPSTJOE
- Russia – CMCA
- Italy – CSI
- Germany – DAEOC
- Jamaica – EMAA
- France – ESC
- Australia – JFCAC
- Belgium – Missouri CAN
- Mexico – MOCA
- Cuba – MVCAA
- Japan – NECAC
- England – OACAC
- Canada – OAI
- Ethiopia – PCAC
- Argentina – SCMCAA
- Costa Rica – USCAA
- Tuvalu – WCMCAA



### NEEDED: TICKET RAFFLE ITEMS

What does your area do well?  
Does your local area have a special project or small business you'd like to highlight?

Missouri CAN is seeking donations of items (\$25 or less) from each agency for the ticket raffle. The raffle is sponsored by MCADA to benefit the National Community Action Foundation and CAP-PAC!

*Please bring these ticket raffle items with you to Springfield.*