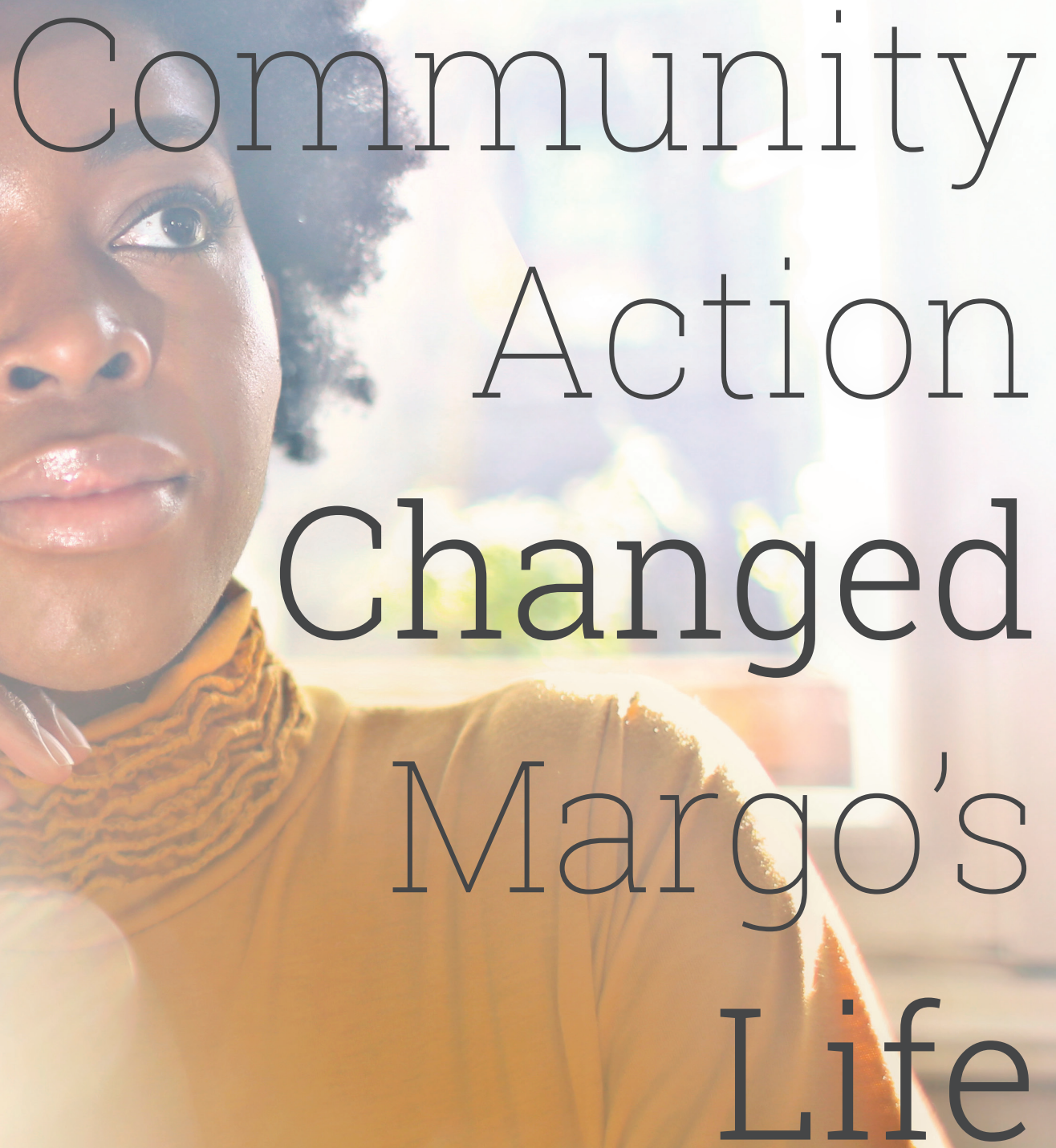




MISSOURI COMMUNITY ACTION NETWORK

2017 Annual Report

MissouriCAN.org



Community
Action
Changed
Margo's
Life

Margo's Story

It all started with the B word. Bedrest. Fall of 2012. Margo was put on bedrest for the entirety of her pregnancy when she and Demetrius were expecting their first child. A licensed certified nursing assistant, she was unable to work, yet baby Meko was born happy and healthy in May 2013. Things went back to normal, and the couple adjusted to life as a family of three. Then Margo had a transient ischemic attack—a mini-stroke. Her left side was completely paralyzed.

Demetrius continued to work, take care of Meko, and support Margo while she was hospitalized for several weeks. He began to miss more and more work tending to his family when finally he was let go from his job. Margo was released from the hospital but had been diagnosed with a heart condition; again she was unable to work. Everything unraveled. The family lost its livelihood, savings, apartment, and had piles of medical bills.

Margo, Demetrius and Meko hit rock bottom living in their broken-down car—their residence a white-lined Walmart parking space. Mom. Dad. Baby. Homeless.

Before the baby came, Demetrius didn't have stable employment, but Margo recalled this turn of events really kicked her family into gear. "Demetrius was trying to be a father," Margo said. The couple was trying to make it through this all on their own. "Not because [our families] weren't there, but everyone has their own lives and things they are taking care of. People are kind of reluctant to take in a whole family."

One night in May 2015 while lying awake in the car, Margo found Community Action Agency of Greater Kansas City online from her phone. She saw the agency helped homeless families.

"I submitted my information and didn't think anyone would respond," Margo said. "I never qualified for assistance of any kind in the past, so why would this be any different, I thought." But she got a response. The following day, a case worker from the agency called Margo. Bus fare to get the family to the agency for a meeting was paid. Yet as she rode the bus, Margo thought this wouldn't come to anything.

"After the meeting, I thought I wouldn't hear back from [the case worker]," Margo said. But a week later, the case worker called Margo to check-in with her. "She really cared. It didn't stop when she left the office. She'd call and make sure we were warm and had something to eat."

Margo said when she sought assistance in the past, she couldn't get help. "I've been told 'no' so much. I never qualified for [any help]." But this time, reaching out to Community Action, the response was different. "Every time I doubted, it came through. Every time [I called], she called me back."

Margo said her family presented their story to the agency. Margo and Demetrius were approved for a program and CAAGKC assisted them with finding a place to live. A place to live. Bus passes for transportation. Transportation to job interviews.

"The case worker, she stayed on us. She made sure we stayed consistent. She went above and beyond. Definitely. They're amazing."

When Margo and Demetrius's lives spiraled down, so did their credit. It was hard to find a place to live. Nearly two months after connecting with CAAGKC, the family finally found a place to live. Working with organizations in the community, the Community Action Agency provided furniture through a local organization called Our Father's House.

"They made sure we had beds. When we walked into our apartment that night we had everything we needed," Margo said. With a place to live, her family could focus on rebuilding its life.

CAAGKC helped Margo and Demetrius write resumes and provided resources to help pay for outstanding medical bills. The couple secured temporary, seasonal jobs at ToysRUs. Meko was enrolled in daycare. While navigating temporary employment and getting more solid footing, CAAGKC helped Margo and Demetrius create a budget. They were rebuilding their lives with baby steps.

As time went by, opportunities arose and things fell into place. Margo was asked by a friend if she would take care

of her elderly mother as a private nurse. Ford Motor Company offered Demetrius a job. Margo and Demetrius now both had full-time jobs. Their son was in daycare. They had a budget. Their credit report was improving. They opened a bank account.

"[The case worker] wasn't as hands on then," Margo said. "We were more stable."

By August 2016, Margo and Demetrius were still employed full-time, their son was in preschool, and all three were in their very own home. Margo and Demetrius were homeowners.

Although Meko was an infant and toddler during this time, Margo recalls the impact it had on her son.

"He remembers the time when we were bouncing around," Margo said. Meko was two years old when the family was homeless. "He really values our home. He's very proud of it. He's always telling people 'our new home.' 'Mommy, I really love our new home. I'm glad we live here.' He runs around like he owns the place. We have a big backyard for him, and he has a Power Wheel his dad had to get him." Meko's motorized toy car is an F150. "As a Ford employee, that was the first thing he got Meko when he worked there."

As of January 2018, Demetrius has been accepted to a welding program at Longview Community College where he will be going to school part-time while continuing to work full-time at Ford. "It's another opportunity for him. He has a guaranteed job." Margo continues to work as a private duty nurse. Meko is in preschool and will turn 5 in May.

"I feel like I have independence and peace, a better understanding of my finances. I now understand I need to take care of this before that," Margo said reflecting on the help Community Action gave to her family. "As cheesy as it sounds, it's all upward from here."

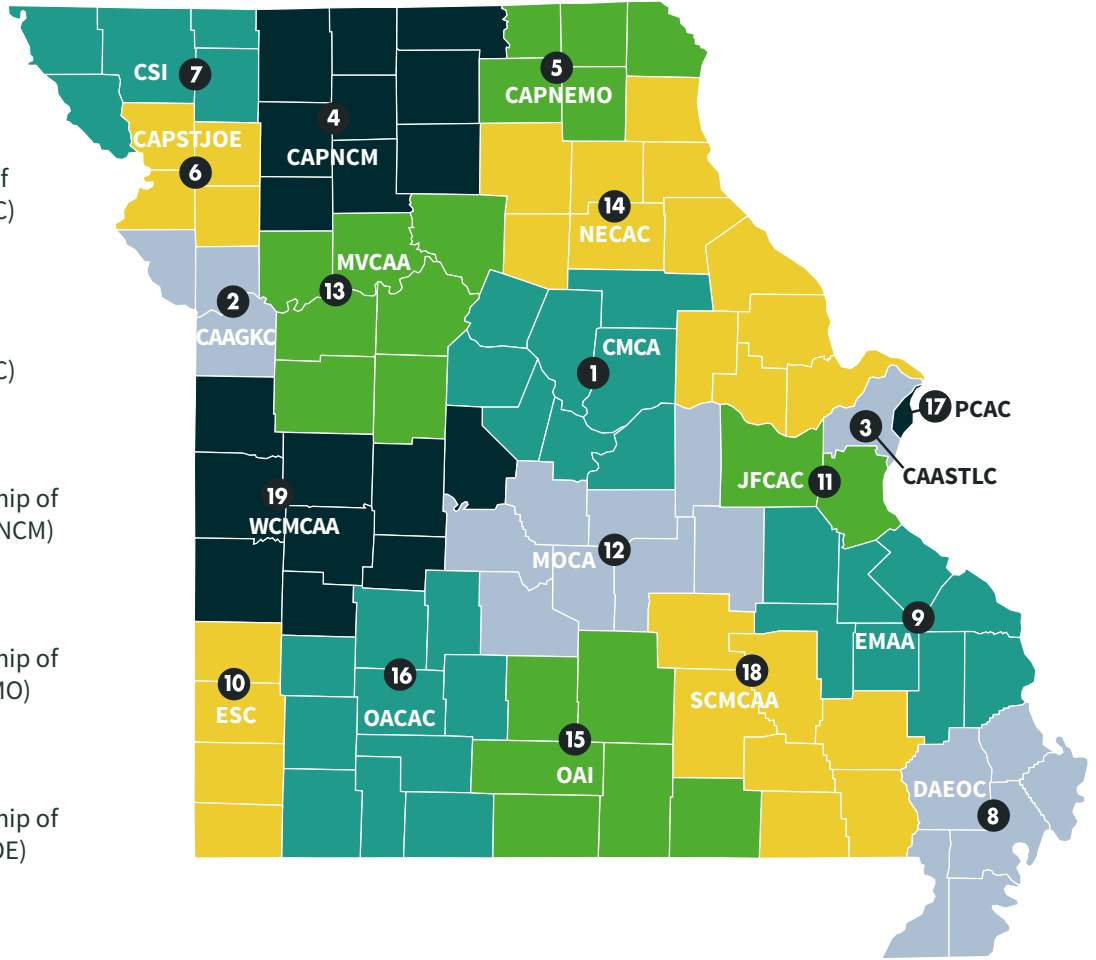
"I feel like at this point there's nothing that we can't make it through. There was a time when we didn't have anything to offer each other. The struggles we went through, that alone will make me never want to be with anyone else." That's hope and a changed life.

THE COMMUNITY ACTION PROMISE: Community Action **changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.** We care about the entire community, and we are dedicated to helping people help themselves and each other.

Statewide Reach + Local Impact

Missouri Community Action Agencies

- Central Missouri Community Action (CMCA)
(573) 443-8706
www.showmeaction.org
- Community Action Agency of Greater Kansas City (CAAGKC)
(816) 358-6868
www.caagkc.org
- Community Action Agency of St. Louis County (CAASTLC)
(314) 863-0015
www.caastlc.org
- Community Action Partnership of North Central Missouri (CAPNCM)
(660) 359-3907
www.capncm.org
- Community Action Partnership of Northeast Missouri (CAPNEMO)
(660) 665-9855
www.capnemo.org
- Community Action Partnership of Greater St. Joseph (CAPSTJOE)
(816) 233-8281
www.endpov.com
- Community Services, Inc. of Northwest Missouri (CSI)
(660) 582-3113
www.communityservicesinc.org
- Delta Area Economic Opportunity Corporation (DAEOC)
(573) 379-3851
www.daecoc.com
- East Missouri Action Agency (EMAA)
(573) 431-5191
www.eastmoaa.org
- Economic Security Corporation of Southwest Area (ESC)
(417) 781-0352
www.escswa.org
- Jefferson Franklin Community Action Corporation (JFCAC)
(636) 789-2686
www.jfcac.org
- Missouri Ozarks Community Action, Inc. (MOCA)
(573) 765-3263
www.mocaonline.org
- Missouri Valley Community Action Agency (MVCAA)
(660) 886-7476
www.mvcaa.net
- North East Community Action Corporation (NECAC)
(573) 324-2231
www.necac.org
- Ozark Action, Inc. (OAI)
(417) 256-6147
www.oaiwp.org
- Ozarks Area Community Action Corporation (OACAC)
(417) 862-4314
www.oac.ac
- People's Community Action Corporation (PCAC)
(314) 367-7848
www.pcacstl.org
- South Central Missouri Community Action Agency (SCMCAA)
(573) 325-4255
www.scmcaa.org
- West Central Missouri Community Action Agency (WCMCAA)
(660) 476-2185
www.wcmcaa.org



Visit www.MissouriCAN.org
for an interactive agency map.



Poverty in Missouri



22.9% of Missourians pay more than 50% of income towards rent/mortgage. *US Census Bureau*

\$15.67 is the **hourly wage** needed to afford a two-bedroom home at fair market rent.

A minimum wage worker needs to work **81 hours** per week to afford a two-bedroom home. *2017 National Low-Income Housing Coalition*



Missouri ranks **19th** for **food insecurity** among the 50 states plus D.C. Mississippi (1st) has the highest food insecurity rate; Hawaii (51st) has the lowest. *USDA Economic Research Service*

811,000 Missourians accessed the Supplemental Nutrition Assistance Program in FY2016. That's **13%** of Missouri's total **population**. *2017 Center on Budget and Policy Priorities SNAP Fact Sheet*



12% of Missourians lack a high school diploma. *US Census Bureau*

The **average annual cost of tuition** and fees at a public 4-year college in Missouri for 2017-2018 is more than **\$8,875**. *2017 College Board's Trends in College Pricing Report*



In 2017 the monthly average statewide **unemployment rate** for Missouri was **4.3%**. *Bureau of Labor Statistics*

826,358 Missourians, 14% of the state population, live below the federal poverty level of \$25,100 per year for a family of four.

260,867 Missouri children under the age of 18 live in poverty. *US Census Small Area Income and Poverty Estimates*



8.9% of the state **population**, or 526,087 Missourians, were uninsured in 2016. *US Census Bureau*

In Missouri there are **2.6 physicians per 1,000 persons**. *2017 State Physician Workforce Data Report*

We Advocate for Low-Income Missourians

Advocacy

Missouri CAN communicates with state and federal policy makers to ensure they have accurate information about poverty in Missouri. We follow state and federal legislation that may impact low-income families and Community Action services.

78

2017 Legislative Bills Tracked

Poverty Awareness

The Community Action Poverty Simulation is a unique experience designed to educate everyone from policy makers to community members about the daily realities of poverty. In FY17, Missouri CAN licensed 208 CAPS kits and trained more than 150 facilitators during two MCAN facilitator trainings.

208

CAPS Kits Licensed

How Community Action Helps

Energy Efficiency
Weatherization
Transitional Housing

Community Action Agencies provide various assistance to Missourians for housing and energy. Housing and energy programs may include help with utility costs, furnace repairs, rent payments and transitional housing. The goal is for families to live in safe, healthy, and affordable housing. Programs such as Weatherization also increase energy efficiency through long-term home repairs and home insulation. Additionally, several local agencies have developed housing solutions for low-income families, including one program targeting homeless senior veterans.

Food Pantries
Community Gardening
Summer Food Programs

Missouri CAN's goal is to ensure all Missourians have access to adequate, affordable, and nutritious food. Several Community Action Agencies run a food pantry, sponsor summer food programs, or operate Women, Infants and Children (WIC) nutrition programs. Community gardening is another way our agencies help families supplement their nutritional needs. One urban agency spearheaded a community-supported agriculture project while another agency runs a community greenhouse project.

Head Start
Employment Training
Workforce Development

From school readiness programs such as Head Start to employment training and workforce development, Community Action Agencies offer opportunities for people of all ages. Most agencies provide Head Start programs to low-income children, enhancing their physical, social, emotional, and cognitive development. Agencies also provide workforce development, general equivalency diploma classes or employment and training programs.

Life Skills Training
Financial Programs
Micro-Enterprise
Foster Grandparent Program

Community Action Agencies provide a variety of programs that promote family stability and economic security. Depending on each community's needs, agencies offer life skills classes such as financial management, mentoring, and work readiness for adults and youth. Our network provides family support services, foster grandparent programs and crisis assistance. Financial programs, such as tax assistance, are also available to individuals and families. Several agencies operate small business development and micro-enterprise programs, which empower individuals to create new business ventures and job opportunities.

Preventative Care
Women's Health Programs
Child Dental Screenings

Missouri CAN believes all people should have access to affordable health care. Community Action Agencies provide women's health services, health screenings for seniors, and in-home services. Community Action Agencies also recognize the need for preventative care. Several local agencies operate women's health clinics, providing life-saving cancer screenings and prenatal care to low-income women. Fourteen agencies operate Head Start programs, which provide medical and dental screenings for low-income children.

The 19 Community Action Agencies across Missouri help people achieve self-sufficiency. Community Action Agencies provide direct services to low-income Missourians. These services stabilize families who are struggling, allowing them to move toward self-sufficiency. Our goal is to ensure that families who want to succeed, can. Community Action mobilizes communities in this effort by forging local partnerships and launching initiatives that meet each community's unique needs. These cutting-edge solutions address the causes and conditions of poverty. Community Action is hard at work across Missouri, making our state a better place for all.



Strengthening the Community Action Network

Training and Technical Assistance

Missouri CAN provides training and technical assistance to all Community Action staff from front-line employees to program directors across a wide range of job functions. During FY17, Missouri CAN trained 3,140 people—a 16% increase from FY16—and provided 570.5 hours of training.

3,140
 People Trained

Tools and Resources

Missouri CAN develops resources such as the Comprehensive Community Needs Assessment (CCNA) Data Tool that our Network uses for data-informed initiatives. 767 Comprehensive Community Needs Assessments reports were created in FY17—a 370% increase from FY16. Missouri CAN also coordinates statewide projects and tools to increase agency efficiency.

767
 CCNA Reports Created

Who We Are

Missouri Community Action Network is the statewide membership association for Community Action in Missouri. Our mission is our work: we advocate for low-income Missourians and strengthen the Community Action Network. We are the voice for our Community Action Network and for Missourians struggling with poverty. Our organization raises awareness and increases understanding about poverty and works to inspire local change. We provide valuable training and technical assistance to all Community Action staff from front-line employees to program directors across a wide range of job functions. Our vision is a state where all people and communities thrive.

Missouri Community Action Network

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Office Assistant

Cheryl Tomblinson

Accounting Assistant

Information Systems

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MIS Manager

Training and Technical Assistance

Chris Small

Training Manager



Missouri Community Action Network

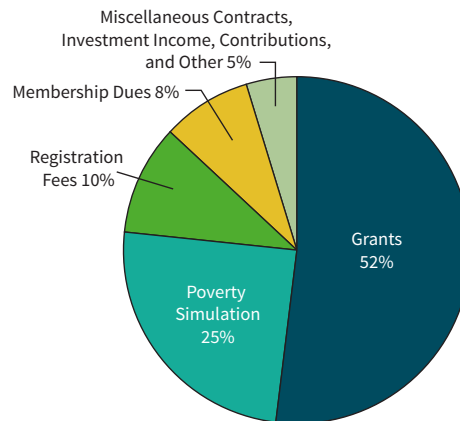
2014 William Street, Jefferson City, MO 65109

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Financial Report

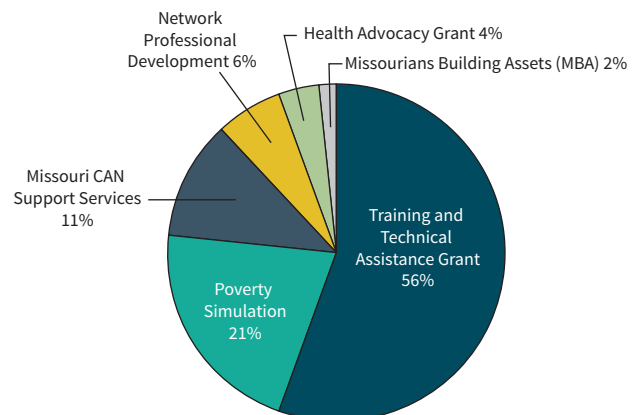
REVENUE

Grants	\$	983,074
Poverty Simulation		468,158
Registration Fees		184,686
Membership Dues		159,419
Investment Income		45,348
Miscellaneous Contracts		30,000
Other		10,632
Contributions		5,170
TOTAL REVENUES	\$	1,886,487



EXPENSES

Training and Technical Assistance Grants	\$	911,824
Poverty Simulation		346,987
Missouri CAN Support Services		183,972
Network Professional Development		102,026
Health Advocacy Grant		65,179
Missourians Building Assets (MBA)		24,581
TOTAL EXPENSES	\$	1,634,569



INCREASE/(DECREASE) IN NET ASSETS	\$	251,918
NET ASSETS, BEGINNING OF YEAR		1,517,977
NET ASSETS, END OF YEAR	\$	1,769,895

(Sept. 30, 2017 unaudited figures)

Helping People + Changing Lives

Services by Agency

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
	CMCA	CAAGKC	CAASTLC	CAPNCM	CAPNEMO	CAPSTJOE	CSI	DAEOC	EMAA	ESC	JFCAC	MOCA	MVCAA	NECAC	OAI	OACAC	PCAC	SCMCAA	WCMCAA
Housing & Energy																			
Energy Assistance	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•
Weatherization	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•		•	•
Home Repair/Rehabilitation	•	•	•	•	•		•	•	•	•	•	•		•	•	•		•	•
Rental/Housing Assistance	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Transitional Housing										•									
Homeless Prevention		•			•			•	•	•	•	•		•	•	•	•		•
Food & Nutrition																			
Food Pantry		•	•				•									•	•		•
Summer Food Program							•		•	•	•								
Emergency Assistance	•	•	•		•	•	•	•	•		•	•	•	•	•	•	•	•	•
Community Gardening		•	•		•		•					•				•	•		•
Education																			
Head Start/Early Head Start	•				•	•	•	•	•	•	•	•	•		•	•		•	•
High School Equivalency Test (HiSET) Classes	•		•		•				•	•		•	•	•			•	•	•
Back-to-School Fairs			•			•	•	•			•		•	•		•	•	•	•
Employment and Training	•	•	•	•				•		•	•	•		•	•	•	•	•	•
Workforce Development															•		•	•	•
Missouri Career Center/Business Center	•								•					•	•				•
Family Literacy	•							•	•			•	•				•	•	
Economic & Family Security																			
Life Skills Classes	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Tax Assistance/EITC/Asset Development	•		•				•		•	•	•		•	•	•	•	•	•	
Family Support/Development	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Domestic Violence/Homeless Shelter								•							•		•		
Economic Development/Entrepreneurship	•		•						•				•		•		•		•
Community Organizing/Engagement	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Crisis Assistance	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Health																			
Women's Health Services				•		•			•		•			•		•			
Family Planning		•		•					•	•				•		•			•
Senior Health Fair												•		•			•		
Healthcare Navigator/Application Counselor	•		•					•	•						•		•	•	