

"Break your mirrors! Yes indeed—shatter the glass. In our society that is so self-absorbed, begin to look less at yourself and more at each other.

Learn more about the face of your neighbor and less about your own."

—Sargent Shriver, Founder of Community Action, Yale Class Day Address, 1994

2019 MISSOURI CAN ANNUAL CONFERENCE

Kansas City, MO • Hilton Kansas City Airport • May 21-23, 2019 Conference and Registration Information



Helping People & Changing Lives MissouriCAN.org

break your mirrors

break your mirrors 2019 Missouri CAN Annual Conference



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"Break your mirrors! Yes indeed—shatter the glass. In our society that is so self-absorbed, begin to look less at yourself and more at each other. Learn more about the face of your neighbor and less about your own." Sargent Shriver, the founder of Community Action, gave this call to action during his remarks at Yale's College Class Day 25 years ago. The 2019 Missouri Community Action Network Annual Conference heeds Shriver's call to go beyond the surface by extending compassion to our neighbors and service to our communities in active and intentional ways.

We have an exciting slate of content geared toward breaking our mirrors—workshops about agency and board engagement, sessions highlighting tools and projects with community impact, and two incredible keynote speakers: Doug Luffborough and Mark Shriver. This conference is a great opportunity to network with community partners and Community Action staff as well as reignite the passion for serving that is at the core of Community Action. Here is everything you need to know about the 2019 Missouri CAN Annual Conference!

WHEN

May 21-23, 2019

Conference begins Tuesday, May 21 at 11:30 a.m. Conference ends Thursday, May 23 by 12:00 p.m.

* For a complete agenda, including registration and pre-conference session times, please see page three.

WHERE

Hilton Kansas City Airport

8801 NW 112th Street Kansas City, MO 64153

LODGING

Hotel rooms are available at a rate of \$112 per night during the conference and for two days before and after. The deadline for hotel reservations is **April 30, 2019**. After this date, reservations will be accepted on a space-available basis only, and we cannot guarantee the conference room rate will be honored. Visit **MissouriCAN.org/CON19-lodging** to reserve your Missouri CAN conference lodging at this special rate now. [Enter the 4-letter code "MCAN" for conference room booking.]

REGISTRATION

Register at MissouriCAN.org/CON19 by May 6, 2019.

CONFERENCE ATTENDANCE RATES

DEADLINES

March 31, 2019 .. Nomination forms due for the "Outstanding Community Service Award" and Charles Braithwait Leadership Award

April 30, 2019 Hotel room reservation deadline

May 6, 2019...... Conference registration deadline

Registrations after 5/6/19 will be accepted but will incur a \$50 late fee. Refunds for cancellations, less a \$50 cancellation fee, are available if submitted no later than 5/13/19. No refunds for cancellations will be given after 5/13/19. All cancellations must be submitted via email to registrar@communityaction.org. Substitutions are encouraged.

AGENDA

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TUESDAY,	MAY 21
7.20	12.00

7:30 ам - 12:00 рм	Registration
8:30 AM	Pre-Conference Sessions
11:30 AM	Conference Opening
12:00 РМ	Awards Lunch
2:30 рм	Break/Visit with Exhibitors
3:00 рм	Workshop Block I
4:30 PM	Break/Visit with Exhibitors
5:30 рм	Dinner and Auction Evening

WEDNESDAY, MAY 22

7:00 AM	Breakfast			
9:00 ам	Keynote Speaker: Doug Luffborough			
10:15 ам	Break/Visit with Exhibitors			
10:30 ам	Workshop Block II			
12:00 рм	Lunch —	*Special Session - LIMITED CAPACITY		
1:00 рм	Workshop Block III	Wednesday 12:00 – 4:00 p.m. Dividing Lines: A History of Segregation in Kansas City,		
2:30 рм	Break/Visit with Exhibitors	Nathaniel Bozarth (see information below)		
3:00 рм	Workshop Block IV	(oce mormation perion)		
4:45 PM	Networking Reception with Exhibitors			

THURSDAY, MAY 23

7:00 AM	Breakfast
8:00 AM	Workshop Block V
9:30 ам	Membership Meeting/ State of the Association
10:30 ам	Keynote Speaker: Mark Shriver
11:30 AM	Conference Closing

^{*}This guided audio tour takes participants through the streets of Kansas City to learn about the history of segregation and its impact on the community. Missouri CAN has a chartered bus for this guided tour. Box lunch will be provided. Space is limited to 35 participants. On-site registration for this session required. Look for more information at the conference.

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WORKSHOPS

*Schedule is tentative and subject to change. Further details about speakers/sessions will be released closer to the conference date.

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Tuesday • Pre-Confe	erence Sessions • 8:30	AM		
Best Practices for Effective Board/Agency Relationships New Chapter Coaching		onships	Creating a Culture of Highly Engaged Teams Alia Stowers	
Tuesday • Workshop	Block I • 3:00 PM			
Engaging with the 2020 Census Jim Masters, Center for Community Futures	MIS Mary Mullins, Missouri CAN	Compassion Fatigue Connie Fisher, Mental Health Americo of Eastern Missouri	Entrepreneurship	Juvenile Justice Lora Hall, Missouri Juvenile Justice Association
Wednesday • Works	hop Block II • 10:30 AM			
Mastering Your Leadership Style and Effectively Leading Others Dr. Doug Luffborough	Communicating Impact/CSBG NPIs Pamela Harrison, NASCSP	ERSEA: Proven Techniques that Work <i>Wipfli</i>	Community Action and the Opioid Epidemic Kimberley Sprenger, State CSBG	Effective Community Partnerships Eve-Lynn Nelson, Telehealth ROCKS
Wednesday • Workshop Block III • 1:00 рм				
Introduction to CSBG Pam Basnett, State CSBG	LIHEAP Fraud and Detection Prevention Heather Jones, State LIHEAP	Procurement Joe Lopez, LIONFLEET	Social Determinants of Health <i>TBA</i>	Early Language Promotion Brenda Salley, University of Kansas Medical Center
Wednesday • Works	hop Block IV • 3:00 PM			
ROMA: for Managers and Front Line Courtney Kohler, National CAP	Models of Urban Food Production Cultivate KC	Internal Controls for Understaffed Agencie <i>Wipfli</i>	1 0	Rural Economic Development <i>Kevin Kelly,</i> <i>National CAP</i>
Thursday • Workshop Block V • 8:00 AM				
ROMA: for Board, Executive Directors, and Leadership Team Courtney Kohler, National CAP	Motivational Interviewing: Tami Day, University of Missouri Health Care	Organizational Standards: Heather Howell and Brian Valentine, State CSBG/Missouri CAN	Social Enterprise Kevin Kelly, National CAP	Child Sexual Abuse Recognition and Prevention Annie Wilson, Missouri KidsFirst



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SCHOLARSHIPS

To help agencies invest in staff development by sending them to Missouri CAN's annual conference, we offer scholarships to each Community Action Agency.

After the conference, each agency will be reimbursed \$300 for the third and sixth participants from their agency, provided those participants were registered for the full conference, paid by May 6, 2019 and attended the conference. Anyone who is registered and paid but does not attend the conference will not qualify.

This means that each of the 19 agencies has an opportunity to send additional people to the conference. Agency board members who attend the entire conference will meet these criteria.

Unused scholarships will be awarded through a random drawing to agencies that have met the above criteria.

REIMBURSEMENT

Each Community Action Agency must submit an invoice to the Missouri CAN office after the conference requesting reimbursement. Contact the Missouri CAN Director of Finance and Operations, Becky Britton, with any questions at **bbritton@communityaction.org** or call (573) 634-2969 extension 23.

To support speakers and scholarships for this conference, federal funds provide approximately 3.1% of \$685,000 received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division, as well as 13.4% of \$89,400 received from the Office of Community Services through the Region VII Regional Performance Innovative Consortia.



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AUCTION EVENING

Once again, MCADA will have a fundraiser for which themed gift baskets from each agency will be auctioned.

Baskets this year are children's book themed. The auction will take place Tuesday at 7:00 p.m. The agency with the basket that raises the most money will be declared the winner and have the opportunity to choose the theme for the next year.

Your agency is invited to dress to theme for the auction evening, Tuesday, May 21. One or two representatives from your agency will be given a maximum of two minutes to engage our eager crowd in whatever way you deem fit. This can be through the presentation of a skit or talking up your basket and its content. However, do remember you will only have two minutes, regardless of how you choose to spend it!

Please note that all auction baskets must be complete upon conference arrival. Upon arrival to the conference, all items should be incorporated into the basket for dispaly– there will be no last-minute or onsite additions allowed.

Look for these baskets:

CAAGKC	Pippi Longstocking
CAASTLC	Clifford the Big Red Dog
CAPNCM	Winnie the Pooh
CAPNEMO	The Little Engine that Could
CAPSTJOE	The Very Hungry Caterpillar
CMCA	Harry Potter
CSI	Bambi
DAEOC	The Giving Tree
EMAA	Charlie and the Chocolate Factory
ESC	TBA
	Little House on the Prairie
MCAN	Are You My Mother?
MOCA	Cat in the Hat
MVCAA	Curious George
NECAC	Charlotte's Web
OACAC	The Napping House
OAI	The Poky Little Puppy
PCAC	Grimm's Fairy Tales
SCMCAA	The Wizard of Oz
WCMCAA	Alice's Adventures in Wonderland